



Marine Service Engineer (Northeast)

Northeastern, United States

Job Description

The Marine Service Engineer for the northeastern region organizes, manages, and performs service jobs for our clients to include troubleshooting, maintenance, installation, and repair for vessel mechanical and control systems in the field or a shop environment.

The Marine Service Engineer (Northeast) responsibilities include regular inspections and overhauls of reduction gears, controllable pitch propellers, and Azimuth drives, to include respective control systems. To be successful in this position, excellent attention to detail, communication skills, and strong self-discipline are imperative.

This is a safety-sensitive, non-exempt, hourly position eligible for overtime in accordance with applicable wage and hour laws. This position requires frequent travel, including overnight travel and work at customer sites and shipyards.

Essential Job Functions

- Be dispatched to customer sites to perform repairs to manufacturer specifications; accurately document all repairs and time allocated to the project in addition to completing detailed daily and final job progress reports to include parts used and services performed.
- Coordinate with headquarters service office to plan and prepare job scope, order parts, tools, consumables, and materials required for the project.
- Provide excellent customer support effectively communicating as needed for troubleshooting and project related issues via phone, email, and while on site as a representative of the company.
- Work in various KSLLC shop environments to assist production/repairs/overhauls when not performing work at customer sites.
- Flexibility to support Service Department after hours (on-call) between 5:00pm and 8:00am.
- During slow shop periods, maintain KSLLC's presence at local and surrounding shipyards by supporting customers and strengthening client relationships.
- Develop and maintain strong customer relationships through regular client engagement and outreach activities.
- Support the Service Department through collateral duties assigned by management.
- Maintain equipment and work area in a clean, orderly, and safe condition.
- Additional duties may be assigned as needed to support business and client needs.

PROPELLING



EXCELLENCE

Physical Requirements

- While performing the duties of this job, the employee is regularly required to stand, walk, climb, kneel, crawl, stoop and/or sit.
- Ability to be in confined spaces, such as the engine room for extended periods of time, while working on moving or uneven surfaces.
- Ability to remain in seated stationary position for long periods of time.
- Light lifting (Up to 50 lbs.) as needed.
- Physical ability to board vessels and rigs in shipyards, at sea, and other situations.
- Exposure to intense heat, cold, dust, noise, hazardous chemicals, etc.