



# Marine Field Service Technician

Kenner, LA, United States

## Job Description

The Marine Field Service Technician organizes, manages, and performs service jobs for our clients to include troubleshooting, maintenance, installation, and repair for vessel mechanical and control systems in the field or a shop environment.

The Marine Field Service Technician's responsibilities include regular inspections and overhauls of reduction gears, controllable pitch propellers, and Azimuth drives, to include respective control systems. To be successful in this position, excellent attention to detail, communication skills, and strong self-discipline are imperative.

## Essential Job Functions

- Coordinate with service office to plan and prepare job scope, order parts, tools, consumables, and materials required for the project
- Perform repairs to manufacturer specifications; accurately document all repairs and time allocated to the project in addition to completing detailed daily and final job progress reports to include parts used and services performed.
- Provide excellent customer support effectively communicating as needed for troubleshooting and project related issues via phone, email, and while on site as a representative of the company
- Work in shop to assist production/repairs/overhauls when not traveling to client sites
- Flexibility to support Service Department on-call schedule as required
- Support the Service Department through collateral duties assigned by the Service Manager
- Maintain equipment and work area in a clean, orderly, and safe condition
- Additional duties may be assigned as needed to support business and client needs.

## Qualifications

- Knowledge of relevant equipment, safety procedures and policies, and proper use of tooling
- Prior experience or training troubleshooting mechanical and/or controls a plus; preferably in maritime environment
- Must be analytical, reliable and be able to work independently or in small teams with attention to detail and good follow-through.
- Proficient in MS Office as needed for work performance and reporting.
- Ability to travel on short notice, be in the field for extended periods of time (including weekends and holidays) and work overtime as needed.
- Must have a valid driver's license and be able to obtain TWIC and other clearances/certificates required by US Gov't, Offshore Companies, and/or Ports.



- Strong communication skills to interface and communicate effectively with customers and team members as a representative of Karl Senner, LLC.

### **Physical Requirements**

- While performing the duties of this job, the employee is regularly required to stand, walk, climb, kneel, crawl, stoop and/or sit.
- Ability to be in confined spaces, such as the engine room for extended periods of time, while working on moving or uneven surfaces.
- Ability to remain in seated stationary position for long periods of time.
- Lifting up to 20 - 50 lbs. as needed.
- Physical ability to board vessels and rigs in shipyards, at sea, and other situations.
- Exposure to intense heat, cold, dust, noise, hazardous chemicals, etc.